

# MPN News

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ECLIPSE® Physician's Software  
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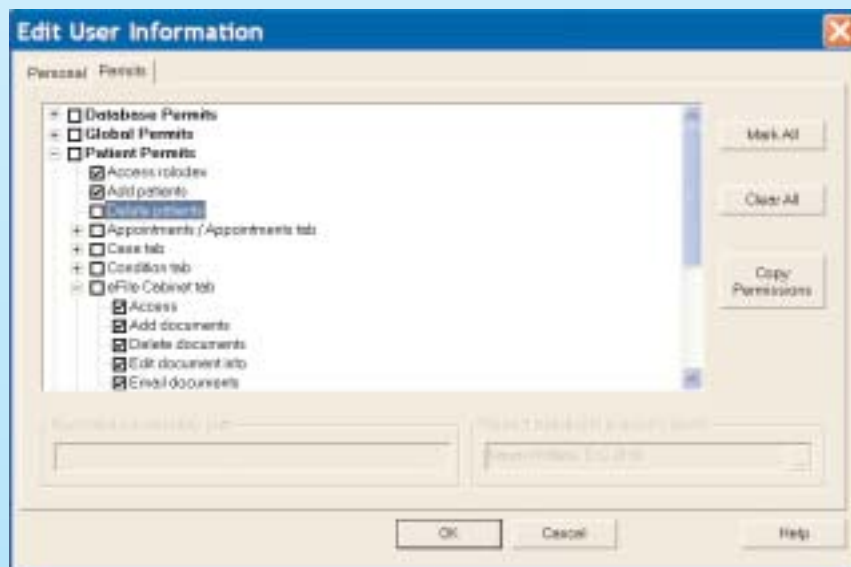
*ECLIPSE version 9 began live BETA testing on December 8th, 2003. A re-designed database... performance & security enhancements... HIPAA specific tweaks... new features... and a platform for future upgrades are just some of what you'll find in version 9. Most important, 98% of the screens you use currently have been modified slightly or not at all — so you won't need additional training in order to use it.*

**Performance enhancements.** Here's an actual scenario from a client with 59,000 patients and over 1.2 million account entries... billing unbilled charges decreased from 17.5 minutes to 4.3 minutes in version 9. *That's a performance improvement of over 400%!*

A new patient index allows you to view currently active patients (only) on the rolodex. *Active* patients are defined as those who have a balance and have not been marked *Inactive* (which — by the way — you can't do accidentally). This new checkbox on the **Personal** tab will be initialized automatically during the conversion process from v8 and is the new default index on the patient rolodex and for data filters.

**New features.** The scheduler's appearance and default start tab can now be customized. Also, the *Show Available* option now works on the **By Provider** tab as well as the **Week Of** tab.

Version 9 has extensive security enhancements when compared with version 8. You now have much finer control over which users have add / edit / delete privileges for most functions. You can also create “dummy” users as templates and copy their privileges for new employees.



A new authorization database allows you to handle the unusual scenarios that are rapidly becoming more commonplace. The re-designed **Patient Condition** tab now has separate sub-tabs — one of which is exclusively devoted to authorizations. Add unlimited authorizations, assign them to spe-



## What's coming in v9...

Security enhancements allow much finer control of patient folder access.

Track who accessed & edited information in the patient folder with new reports.

More customization options for the appointment scheduler's appearance.

Performance tweaks boost your efficiency.

Longer field lengths (e.g. policy #'s) to store more information.

Adjustment types can now be assigned to automatic write-offs at the CPT level.

New claim authorization database keeps more accurate track of both authorizations and the criteria under which they apply.

A new index allows you to view active patients only in the rolodex.

Authorization info has been added to the billing preview.

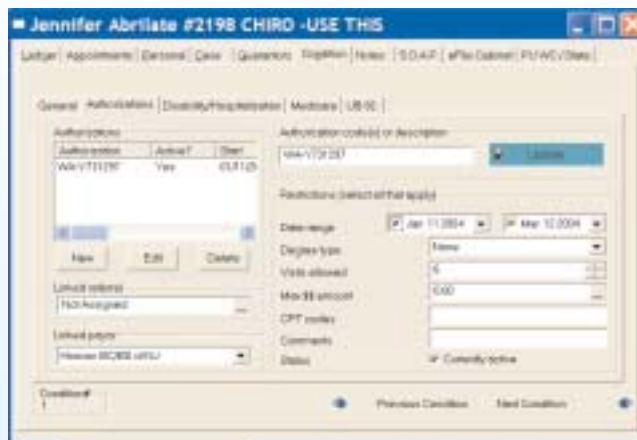
No more limits to “remembering” prior services during daysheet entry.

ANSI 837 changes.

... and much more

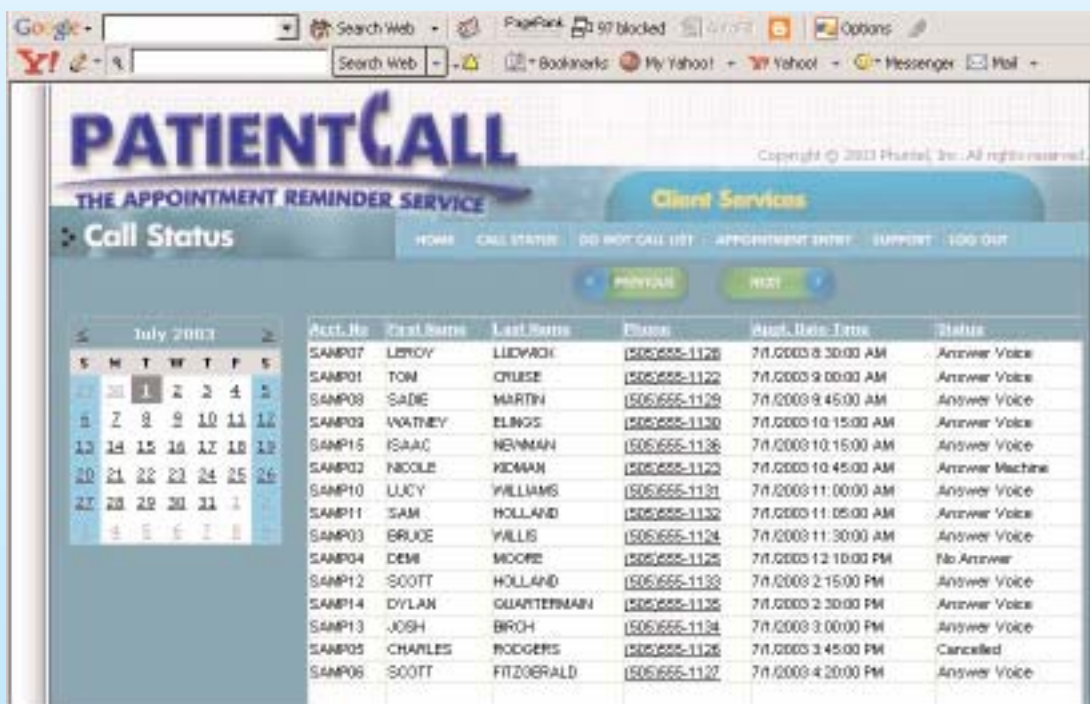
cific services, and insert criteria not possible with prior ECLIPSE versions. For instance, you can limit an authorization to a specific CPT code or degree type. Most important, as you receive new insurance authorizations, it's no longer necessary to add new conditions to avoid overwriting old authorization info.

We'll be shipping an update in the next few months to provide these (and other) new features. If you have internet access & want a pre-release version, simply download a BETA copy now from <http://www.galactek.com>. As usual, updates will only be sent to those of you with current maintenance contracts. **Don't forget, Galactek has a rewards program for those of you who refer a colleague. Call Galactek Sales @ 1-800-966-1462 for details.**



## Ever thought about an Appointment Reminder Service?

By this point, we hope most of you are aware of the customization power ECLIPSE provides as an ODBC compliant database. Any programmer can add features or retrieve (and even modify) data without any help from us (though you should know that maintaining ECLIPSE in this fashion is a great deal of extra work for MPN Software Systems).



The PatientCall Reminder service is a perfect example of these capabilities. Without any extra work from us — or you — this service calls your patients to remind them of their upcoming appointments. It can send you email if a patient needs to reschedule and has the ability to call your new patients to thank them for their visit to your office!

PatientCall is HIPAA compliant and securely transfers your scheduling data to their calling center. PatientCall voices are professionally recorded in

both male and female formats. An optional Spanish feature is also available for those practices requiring bi-lingual capabilities. If you don't use the scheduler, take advantage of the Internet interface to quickly type in appointments. According to PatientCall: "It only takes five minutes to type in 30 appointments."

Though we don't endorse products and can't predict results, we *can* tell you that we have spoken to several ECLIPSE clients who use PatientCall. All reported they were happy with both the service and their results. There's nothing to buy and there are no contracts. Pricing starts "as low as \$99 per month".

You can try a free demo call at <http://www.patientcall.com>. If you have any questions, contact a PatientCall representative at **877-643-9314**. Use promotional code **138212** when activating your service, and you'll receive PatientCall for 30 days **FREE!** *By the way, don't forget to visit <http://www.galactek.com> to find out about other third party products that interface with ECLIPSE.*

### Alert!

It has been brought to our attention that an increasing number of existing clients who purchase new computer hardware are not getting ISA Parallel ports and 1.44 MEG floppy drives. GalacTek uses the floppies for Sentinel updates and upgrades.

Please make sure you install a parallel port and 1.44 MEG floppy drive in any new computers you purchase.