ECLIPSE News

When a payer requests your documentation, who makes the rules? How can your clinical documentation be deemed inadequate when it's both correct & thorough?

Payers are more concerned than ever about how your documentation came to exist. In fact, unless you can prove otherwise, payers now assume you may be committing fraud. So they expect your notes to adhere to specific guidelines that prove the content of your notes wasn't created or edited after you received the documentation request.

Most payers adhere to AHIMA (The American Health Information Management Association) guidelines regarding electronic signatures. And most — yes, we speak with them occasionally — are interested in when documentation was created & edited as tracked by your EHR.

The ECLIPSE Encounter now conforms to AHIMA signature guidelines and provides optional audit trails with your submitted documentation -- as directly requested by BC/BS & others when they speak to us. That's just one reason that these payers tell us (and may tell you too if you ask) that they prefer reviewing documentation created in ECLIPSE.

Next, *ensure better HIPAA compliance with the newest updates*. For the past several years, we've maintained backwards compatibility with Windows XP (after Microsoft ended support). New certified versions of ECLIPSE have shed that yoke and are strictly compatible with current versions of Windows 7 to 10. As a direct result ECLIPSE offers new 3D graphs, better themes that improve readability of Document, Ledger, Encounter & other grids so you can get to data you need faster.

Are your new patients electronically signing forms (e.g. HIPAA consent) using the ECLIPSE KIOSK? Why not? Data can be automatically sent to ECLIPSE across your network and forms imported to the patient's Documents tab.

Thinking about new CMS programs like MIPS? If so, you'll need the newest versions of ECLIPSE to produce reports. And you'll need ECLIPSE to interact with CMS approved registries to earn more incentives.

Has your subscription lapsed? This update contains the latest paper & electronic billing mandates from States & payers. Call GalacTek @ 1.800.966.1462 to reinstate your subscription.

What's NEW in v2017…

ECLIPSE is now ONC certified and can be used for MIPS, MU, etc.

To ensure better HIPAA compliance ECLIPSE has been updated to be compatible with Windows 7 & up & uses the latest Microsoft code libraries.

Minimize the sting of an audit with Encounter updates…

The Encounter now conforms to AHIMA signature guidelines to ensure you don't fail an audit even though your notes are perfect. (If you're not using ECLIPSE, odds are… your SOAP is non-conformant.)

The Encounter now provides an optional audit trail directly in the report for payers who request it.

View 3D Bar charts for statistics; mark cases as inactive; take advantage of KIOSK forms.

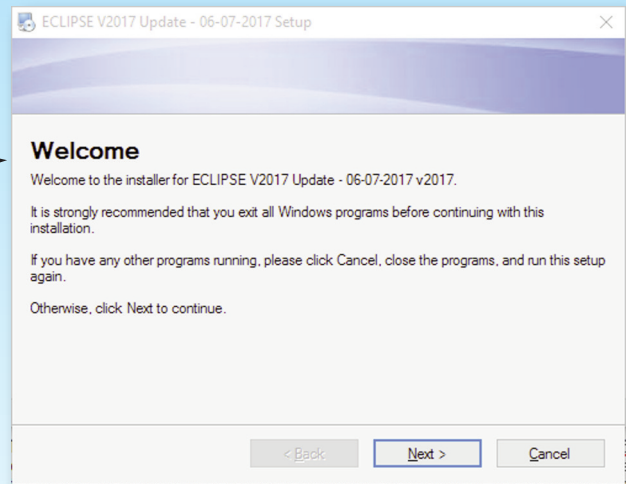Make ICD-10 diagnoses inactive & view with alternate color code.

Updated themes vary lighter/darker background colors across grids to improve readability.

ONC Certified HIT   2014 EDITION

Installation Instructions

Download an update by selecting *Check for Updates* from the ECLIPSE Help menu from the computer where your database is installed.

Follow the instructions as you read various pop-up windows along the way to continue the installation.

50+ NEW Training Videos

Visit **www.galactek.com/tutorials** on the web to watch over 50 new FREE ECLIPSE tutorials. These should help staff quickly brush up on various subject areas. Current video topics include **New Patient Entry**, **Appointment Scheduling, Condition Entry, Scanning, CPT codes, Applying Payments, Adding Users, Data Filters**, and a wide variety of other subjects. If you'd like to provide feedback and/or request new video topics, visit:

www.eclipsepracticemanagementsoftware.com/contactus.html

and submit the online form to let us know what you want.

CMS: The Merit-based Incentive Payment System

Are you familiar with the updated CMS programs like MIPS? Find out more by visiting:

https://qpp.cms.gov/

to determine whether you're eligible and learn how the various programs work & how they'll evolve over the next few years.

Participation in the program requires an ONC Certified EHR.

Do we have your email address??? If not, please call us or use the Contact Us page on our website to ensure your don't miss important information.